

124 | Q | HOTEL & SPA

Celebrating 200 Years of History: The Customs House at 124 on Queen Hotel & Spa

A piece of Niagara's history has never looked so inviting



Niagara-on-the-Lake, ON – In a town steeped in history, one address stands out as a living monument to Niagara-on-the-Lake's enduring charm: 124 Queen Street. Once home to the Customs House of Niagara, the iconic building now forms the historic heart of the elegant 124 on Queen Hotel & Spa, which is proudly celebrating its 200th anniversary.

Originally constructed to process import and export duties, the Customs House stood as a symbol of resilience in the post-War of 1812 era. Over the centuries, it housed everything from florists to cleaners before being meticulously restored as part of 124 on Queen Hotel & Spa—now a cornerstone of Niagara-on-the-Lake's hospitality scene. The building's original brick façade has been preserved, and a replica of the stone crest featuring a lion and unicorn has been proudly reinstated—small but meaningful details that reflect the hotel's deep respect for heritage preservation.

"This isn't just a hotel—it's a living piece of Canadian history," says Eric Quesnel, CHBA, General Manager of 124 on Queen. "Every element of our restoration was done with intention, balancing the integrity of the building's past with the sophistication expected by today's traveller. Whether you're staying for a night or a week, there's a real sense of place here."

CUSTOMS HOUSE ANNIVERSARY SPECIAL - Limited Time Offer

To mark the milestone, the hotel is launching a limited-time Customs House Anniversary Special: guests can book a stay for \$200 per night, valid Sunday through Thursday, now through June 15, 2025. The offer includes a complimentary bottle of local VQA wine, a nod to the region's rich winemaking tradition.

For those looking to truly unwind, the award-winning Spa at Q, located beneath the historic building in a serene subterranean space, offers a remarkable escape. The spa's wellness hydrotherapy circuit—complete with warm and cold plunge pools, a cedar sauna, eucalyptus steam room, and even a snow room—mirrors the ancient Roman practice of bathing as a ritual of renewal. From holistic facials to private infrared saunas, every treatment is curated to transform and restore.

"There's a tranquillity that defines the entire experience at 124 on Queen," adds Quesnel. "A well-appointed guest room becomes a personal sanctuary, and The Spa at Q offers a peaceful journey toward wellness that's completely unique to the Niagara region. It's the perfect way to pair history with indulgence."

Set against a backdrop of world-class theatre, celebrated vineyards, and historic charm, 124 on Queen Hotel & Spa is where timeless elegance meets contemporary comfort. Whether visiting for a relaxing getaway, a moment of celebration, or simply to be part of something enduring, this special anniversary offers guests the chance to become a part of the story.

To book the Customs House Anniversary Special, visit www.124queen.com.

The fine print: Room type might be changed by the hotel without advance notice, no compensation will be given due to any downgrade to a Deluxe room category. Limited inventory available, promotion can be terminated without any advance notice.

ENDS

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